

## **GENERAL CONDITIONS**

### **ART. 01**

The present regulations bind all those who use the goods and infrastructures included in the Family Village "FONTANA MARINA" headed by Company "Gestione Vacanze srls"; the GUEST, upon arrival, is obliged to read the regulations displayed at the entrance and to respect them. Entry into the Village therefore constitutes its full acceptance. Guests will be provided with a bracelet in order to allow for more and better controls.

### **ART. 02**

Unless otherwise arranged, the Family Village "FONTANA MARINA" will be open to the public from May 27 until September 16. No outsiders may enter without prior authorization from the Management. GUESTS, are required to behave in accordance with the rules of civilized living, and to observe the current hygiene, traffic and police regulations.

### **ART. 03**

Normally the reception, remains open from 8 a.m. to 1 p.m. and from 4 p.m. to 8p.m. The cash desk until 7p.m.

### **ART. 04**

On arrival, GUESTS must show their respective identification documents. It is necessary that they pay or settle in advance the period of stay established or booked.

## **ADMINISTRATION**

### **ART.05**

The management of common property and social and commercial activities within the "FONTANA MARINA" Village falls under the duties of the Company "Gestione Vacanze srls".

### **ART.06**

The Management supervises the whole organization and has the power of control over the bungalows, mobile homes, caravans, campers, tents, people and all the infrastructure in the Village. To the Management, report the persons in charge of the management and the security staff.

## **USE OF SERVICES**

### **ART. 07**

In the Village, the pitch is assigned from 9a.m. to 1 p.m. and from 4 p.m. to 8 p.m. and is chosen on the indication of the staff of the Reception. Any subsequent change of place is not allowed unless the Management is notified. GUESTS shall place the equipment, in the delimited space assigned. Other equipment, such as second small tent, may be set up as long as it does not limit the space of adjacent places. The camping day is included from arrival to 10 a.m. the following day. The location must be vacated by 10 a.m. on the day of departure. Rates include, as indicated in the price list, common showers with hot water, consumption of electricity by means of an outlet up to a maximum of 1200 watts and 220 volts, entertainment service from 27/05 to 16/9 (unless changes will be communicated), car parking, use of swimming pool, use of playground. The tent space can be reserved. Important: all those services not indicated in "rates include" are considered additional services and for a fee.

**ART. 08**

The rented housing units (apartments, bungalows, mobile homes), must be vacated by the departing GUESTS by 10 a.m. and those arriving cannot enter before 4 p.m. and in any case not after 9 p.m. **IMPORTANT:** Those arriving earlier than the check-in time may enter the Village but may not occupy the assigned accommodation. Therefore, it is advisable to plan your trip and perhaps make arrangements with the Management. Upon arrival in addition to the normal formalities of acceptance (see art. 04), a security deposit of € 100.00 will be required, which will be returned upon departure after checking the accommodation, subject to reimbursement for any damage caused to it and its furniture. The rates for the bungalows and apartments include: the rent of the housing unit, the supply of cookware, dishes, pillows, consumption of water, electricity and gas, entertainment from 27/5 to 16/9 (any changes will be communicated in a timely manner), parking space, use of the swimming pool, use of the playground. It is forbidden to move furniture and furnishings from the units. Departure at night or out of office hours must be agreed in advance with the Management. Surcharges: final cleaning for bungalows, mobile homes, and apartments: € 55.00, for those who have animals € 60.00. Important: are considered additional services and for fee all those not indicated in "rates include".

**ART. 09**

The reservation acquires binding value only after the payment of a deposit (art.1385 c.c.) equal to 30% of the entire amount of the booked period, and the subsequent sending of written confirmation. The amount, for the entire booked period, must also be paid in case of late arrivals or early departures. If the accommodation unit or camping place is not occupied within three days from the date of the scheduled arrival, the "FONTANA MARINA" Village reserves the right to make a new reservation.

**ART. 10**

You may cancel for any reason, the reservation without penalty up to one month from the date of check-in. Then you can cancel up to 15 days after check-in but with a 20% charge for administrative fees.

**USE OF GOODS IN COMMON**

**ART. 11**

Access roads, walkways, parking lots, green areas, etc. must remain free of any object that determines encumbrance. Only upon arrival and departure access is allowed with one's own vehicles up to the pitches, bungalows, mobile homes and apartments, limited to the time necessary to carry out loading and unloading. In case of continued stay beyond the necessary time, they will be removed by the Management, with related expenses charged to the person concerned. Cars and motorcycles shall be placed in the designated parking areas, with fairness, so as to facilitate parking and maneuvers of adjacent users. Parking of the second car or motorcycle is allowed, subject to charge in the respective areas up to the limit of availability.

**SWIMMING POOL**

**ART. 12**

The use of the pool is subject to compliance with the following regulations:

**Hours:** morning: 9 a.m. - 1.30 p.m., afternoon: 4 p.m.- 7 p.m.

It is **MANDATORY:**

- To enter the pool, from the foot-washing basin, scrupulously rinse feet and slippers as well as take a shower
- To exit, using the appropriate walkway
- To scrupulously observe the specific regulations of the Fontana Marina's Pool

It is **FORBIDDEN**:

- Running and chasing each other inside the entire facility Using the inflatable slide without the presence of the lifeguard
- Swimming in the pool, outside the opening hours
- Leaving clothing (bags, shoes, clothing) on or under the sunbeds and loungers
- Consuming food of any kind on the solarium
- Diving into areas where the pool is not free and/or wearing clothing other than swimsuits
- Playing games by creating chaos or disturbing other users- Consulting with the lifeguard about the use of toys in the pool, the sunbeds, and loungers
- Maintaining maximum personal cleanliness and hygiene

**GENERAL RULES**

All users are required to exercise the utmost personal cleanliness and hygiene. The Management is not responsible for lost items left unattended in the space surrounding the pool. It also disclaims any responsibility for accidents or damage to persons happened inside the pool space as a result of failure to comply with these Regulations. For safety reasons, no glass or metal containers, bottles, etc., may be brought onto the solarium; for garbage, the appropriate waste bins are available. The Village staff is entrusted with the observance of the above provisions at its sole discretion. The staff is also authorized to intervene at any time to demand compliance with these regulations and remove those who fail to comply. Any other regulations, prohibitions, obligations or directions may be communicated from time to time by the Management should they be deemed useful for the better functioning of the entire swimming facility.

**PROHIBITIONS AND OBLIGATIONS**

**ART. 13**

It is absolutely forbidden to make changes to the infrastructures, equipment or other shared facilities. Abusive electrical lines, including direct connections of caravans, tents or campers to electrical outlets of toilet units are prohibited. Similarly, direct connections to water sockets are prohibited.

**ART.14**

In the bungalows, mobile homes, caravans, campers and tents, no commercial or professional activities may take place and no meetings may be held that, in any way, create a nuisance to the peace and quiet of other guests.

**ART. 15**

The pitches must be kept in a perfect state of cleanliness and decorum. A cable, properly sheathed and with a plug in accordance with E.C.C. regulations, must be used to connect to the appropriate column of the Village's electrical network. The connection is permitted only with flexible cable of type: H07 RN F with a minimum cross-section of 3x2.5 having an earth conductor. The electrical energy available at the column guarantees a withdrawal of up to six amperes (e.g.: a lamp for lighting, a television set, and a refrigerator at the same time). Therefore, the use of electrical equipment with a higher draw, such as: burners, irons, stoves, fans, hair dryers, etc., should be avoided. Any misuse may result in even permanent interruptions. The person responsible is subject to compensation for any damages;

**IT IS STRICTLY FORBIDDEN**

**ART.16**

- light open fires
- lay out clothes on display on the front of the main roads or walkways
- stretch wires, ropes or hammocks between two trees without suitable security precautions

- dig holes or make small pits around the tents
- introduce any kind of firearms, compressed air weapons, slingshots or crossbows
- keep more than one gas cylinder in storage and of capacity exceeding 10 kg

ART.17

Campers and caravans with their towing vehicles must comply with the legal regulations on road traffic, with fire and liability insurance, and with provisions issued by the customs and tax authorities. Users remain fully responsible in this regard.

ART. 18

Each Customer is obliged to take care of the things belonging to him/her, the Management is not responsible, in any case, for any shortcomings, thefts or damages.

ART.19

Noise that may disturb is prohibited. Parents must always accompany and assist children in the use of the toilets. It must be avoided to use the radio or television set with the volume too high especially during resting hours. The traffic of cars and motorcycles within the Village is prohibited. The use of a motor vehicle is allowed only for personnel assigned to specific services from the Management: security, cleaning, maintenance, provisioning, etc., as well as other vehicles authorized by the Management. Users are allowed to use scooters that are quiet and have an engine capacity of up to 50 c.c. The use of bicycles must be done with the utmost caution while scrupulously respecting pedestrians and moderating speed. For all those who do not comply with this rule, or use their own means to transit in the driveways causing danger to the safety of pedestrians, due to the improper use of the velocipedes, will have the latters collected and returned at the end of their stay.

ART. 20

It is obligatory to observe silence in the hours from 12 a.m. to 7 a.m. and from 2 p.m. to 4 p.m. for the respect of the rest of others. For special evenings, the above-mentioned hours may be subject to change.

ART. 21

It is forbidden for outsiders to enter. The entry of any friends or relatives of the Guests must be authorized by the Management upon delivery of an identification document and payment of the stipulated fee, if "the Visitor" exceeds two hours of stay at the Village.

ART. 22

The Management is not liable for any damage to property or injuries suffered by the Guests due to their own or third parties' cause, and disclaims any liability for theft, fire damage to property and persons, as it is not liable for damages caused by thunderstorms, hail, falling trees and branches, diseases, including plant diseases, epidemics, accidents, force majeure events, etc. As for campers and caravans owned by Users, they must by law be provided with "static risk" insurance coverage to be proven upon request. They must also carry "fire risk" and "neighbor's claim" insurance policies.

ART. 23

All motor vehicles must be parked in the designated parking areas and must be properly registered to enter the Village. The Management assumes no responsibility in case of theft or accident.

ART. 24

Customers are obliged to keep the space assigned to them clean and tidy and to leave the common facilities clean and tidy after use. All garbage must be thrown in the appropriate containers.

ART. 25

The Customer who finds lost items within the Village area or parking lots is requested to hand them over to the Management immediately. Care should be taken with personal items as well as precautions. Money and valuable items should not be left unattended inside bungalows, tents, and caravans. Money should be kept with you at all times possibly divided among family members. It is recommended not to leave valuable items such as cameras in cars, especially during the night. The Management disclaims any responsibility for theft, loss, damage caused by force majeure events, calamities, riots, etc.

**ART. 26**

Minors must be accompanied and will stay with their parents or persons having parental authority, who are responsible for ensuring that the rules of the Village are observed and respected.

**ART.27**

Adults are directly responsible for the behavior of their children. Care must be taken to ensure that their liveliness does not disturb other campers. In addition, young children must be accompanied by an adult person to the toilets.

**DOGS**

**ART. 28**

Admission of dogs to Fontana Marina is subject to compliance with the following conditions, obligations and prohibitions:

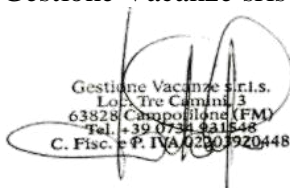
- Dogs are accepted but of small size
- It is forbidden to bring dogs to the swimming pool area
- It is forbidden for dogs to enter the beach
- Owners are obliged to show their dog's health booklet at the reception desk upon arrival
- Dogs must be kept on a leash
- Owners are obliged to pick up the physiological needs of their dogs with the appropriate shovel and make sure that they do not disturb other guests of the village
- Any damage caused to third parties and to the Village facilities by dogs are the complete responsibility of their owner
- The presence of dogs must be indicated at the time of booking

**PLAYGROUND AND BEACH**

**ART. 29**

The Management shall not be liable for any damage to property or injury suffered by Customers due to their own cause or that of third parties while using the equipment of the playground and beach, none excluded. The omission of any of the above articles, may be, at the sole discretion of the Management, cause for removal from the Village

**THE MANAGEMENT**  
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